

Concerns Outside of School Hours

Ashby School is committed to safeguarding and promoting the welfare of children. Ashby School expects all staff and volunteers to share this commitment.

We seek to do everything we reasonably can to ensure the safety and well-being of our students. I am sure you will appreciate there are limits to this outside of school hours and especially during the holidays.

Outside of school hours we advise the following:

- Monitor closely your child's activity on social media and the internet. Many of the problems that the pastoral staff in school have to deal with at the start of a school term / after a holiday period / after a weekend relate to anti-social behaviour that has taken place online during the holidays or at weekends. If your child is being seriously abused online then we would advise you to contact the police.
- Let us know if there have been any issues that we need to be aware of as soon as possible so that we can respond promptly and appropriately when school reopens. Please do this via e mail to a member of the pastoral team (e mails can be found in the contact section of the website). However please be aware that we cannot guarantee that we will be able to respond to emails outside of school hours.
- Whilst school is open students are able to use an 'I need to talk' function from their homepage. Outside of school hours this is still monitored but we cannot guarantee an instant response. Students are reminded of this regularly. On the back of the student ID cards there are other support lines for students to access outside of school hours.
- If you have a safeguarding concern please e mail dsl@ashbyschool.org.uk and a member of the safeguarding team will get back to you as soon as possible.
- Contact Social Services if you feel that they should be aware of an issue. You can call the social Services Central Duty Team on 0116 305 0005 (24 hrs phone line) or make an online referral via the following link <https://www.leicestershire.gov.uk/leisure-and-community/community-safety/report-abuse-or-neglect-of-a-child>
- Contact the police straight away if you believe a child is in immediate danger.

Thank you for your support in this matter.

Mrs V Rundle-Brown
Deputy Headteacher